

**Q: Why did we select Harris Computer Systems (Harris)?**

**A:** PrismRBS is successful because of the longstanding commitment to its clients and team members. Knowing that Harris has a long and successful history of helping organizations run smoothly was a key factor in the selection of Harris. Harris offers PrismRBS and its valued clients the high-quality management and long-term financial stability necessary for Prism's ongoing support, services, growth, and innovation. This change provides assurance for our enduring stability and the continuation of the Prism product lines for many years to come.

**Q: Why did Harris acquire PrismRBS?**

**A:** The primary reasons that Harris acquired Prism are:

1. You, the PrismRBS clients. The loyal, long-term clients and partners who are invested in Prism's solutions can now rely on Harris to work with you in understanding the challenges and changes going on in your world. Harris sees great value in these relationships and the partnerships that have been created over the years. You are valuable partners with whom we will share mutual success for many years to come.
2. The PrismRBS team members. They are dedicated, loyal, experienced, and have tremendous knowledge. As a software company, Harris knows that our value is derived from our team members — they create the solutions and deliver the support and services necessary to build and grow great, long-term relationships.
3. The PrismRBS products and services. Prism's product portfolio is proven, reliable, stable, feature-rich, and supports the Harris goal of enabling our clients to serve their customers better. We firmly believe that PrismRBS provides us with an excellent foundation for future growth in critical campus retail software.

**Q: Why is the Harris-PrismRBS combination good for me?**

**A:** There are many reasons why you should be excited about Harris and PrismRBS, including:

1. As part of a financially secure and publicly traded company, Harris delivers long-term confidence and stability for all PrismRBS clients for decades to come.
2. Harris does not sell or divest the businesses it acquires — so PrismRBS, its team members, and clients have a permanent home with Harris.
3. Harris is committed to our clients for the long haul with more than 100,000 customers across 25+ verticals, including school, local government, public safety, healthcare, and municipal utility customers.
4. The size and scale of Harris and its parent, Constellation Software, Inc. (<https://www.csisoftware.com/>), provide a solid foundation for future expansion and growth.

**Q: Who is Harris?**

**A:** Harris is a software company focused on providing solutions that empower people who serve their communities. We currently do this in schools, utilities, local government, public safety, and healthcare. We are focused on enabling our clients to deliver essential services, safety, and care to the citizens they serve. For more information, please visit our websites at Harris Computer and Harris School Solutions.

**Q: Will Harris stop selling or supporting any existing PrismRBS products? What about hardware?**

**A:** All products will continue to be offered and supported. We do not anticipate any product strategy changes; we are committed to the existing product roadmaps as well as all client commitments. PrismRBS will continue to sell hardware to our customers.

**Q: Will Harris influence rollout of Mosaic?**

**A:** All products will continue to be offered and supported. We do not anticipate any product strategy changes; we are committed to the rollout of Mosaic as well as all client commitments.

**Q: If I have a current implementation or project in progress, will this change impact me?**

**A:** No. PrismRBS implementation and project resources will continue. Your project contacts remain the same, so please feel free to reach out and talk to them. There are no changes to our timelines or commitments as a result of the acquisition.

**Q: Will I be forced to upgrade or change my software application?**

**A:** No. Harris will continue to develop, sell, implement, and support your existing applications. We will meet all contractual commitments and continue working in a manner that supports our existing long-term relationship and your continued success.

**Q: Does anything change with access to support?**

**A:** No. Please continue to contact support in the same way you always have and expect to receive the same great service from our knowledgeable staff of dedicated and experienced employees.

**Q: Will there be any change to my contractual relationship with PrismRBS?**

**A:** No. The acquisition does not require the assignment or transfer of any contracts – it is business as usual for PrismRBS and its many clients.

Harris and PrismRBS are committed to your success and continued partnership. We look forward to working together and building upon our relationship for many years to come.

Please do not hesitate to contact us at [leadership@prismrbs.com](mailto:leadership@prismrbs.com) or directly, for more information and ask any questions that you may have.

Ray Baumbach  
[rbaumbach@prismrbs.com](mailto:rbaumbach@prismrbs.com)  
402-202-9435

Daniel Youngren  
[dyoungren@harriscomputer.com](mailto:dyoungren@harriscomputer.com)  
219-510-2279