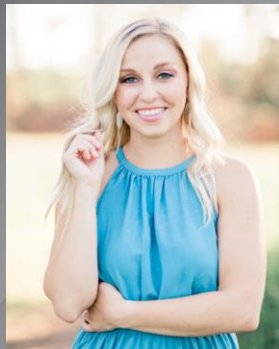


PrismWeb Azure Transition

April, 2020



Visualize the Possibilities | April 5 - 8, Omaha, NE



Jenny Schroeder

Nick Zawacki

Dominic Di Salvo

Agenda



- Status of the migration project
- Why we moved PrismWeb to Azure
- Transition steps
- Action items

Status

We officially received our AOC!



Why Azure



Security and compliance

- Best in breed toolset
- Azure has the most compliance certifications of any cloud provider (PCI DSS, ISO/IEC 27018, SOC 1,2,3)

Reliability and resiliency

- Azure core infrastructure has 99.95% or greater uptime
- Robust disaster recovery and business continuity

Performance and flexibility

- Resource scaling during peak periods
- Allow any OS, programming language, tool or framework

Recent Events



Start of PCI audit: December 5th

PCI testing: January 6th-10th

Sign off final PCI test: February 19th

PCI signoff: February 26th

Staging sites migrated: March 19th- March 25th

AOC delivered: March 25th

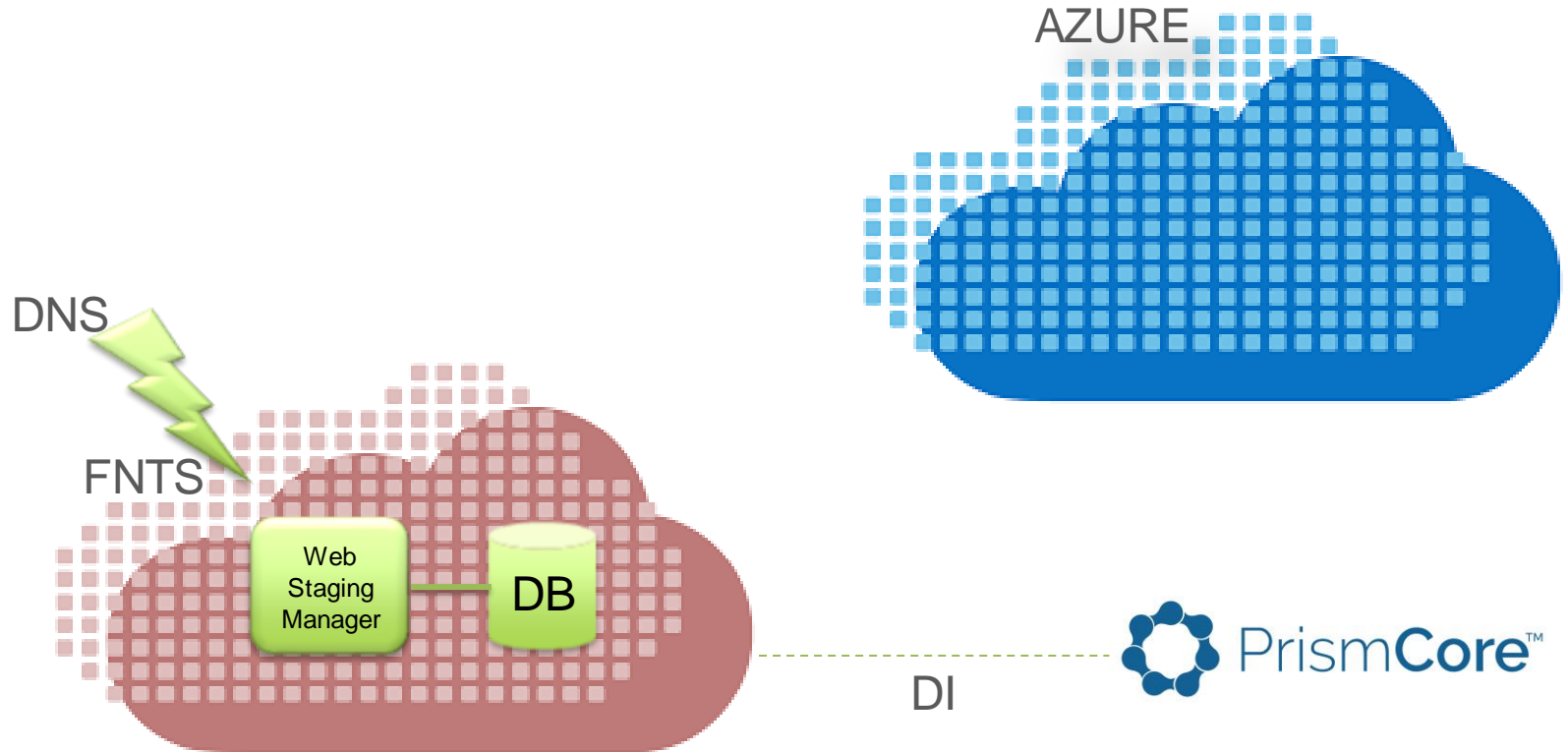
PrismRBS review all staging sites: March 26th- 27th

Customer communication sent: March 30th

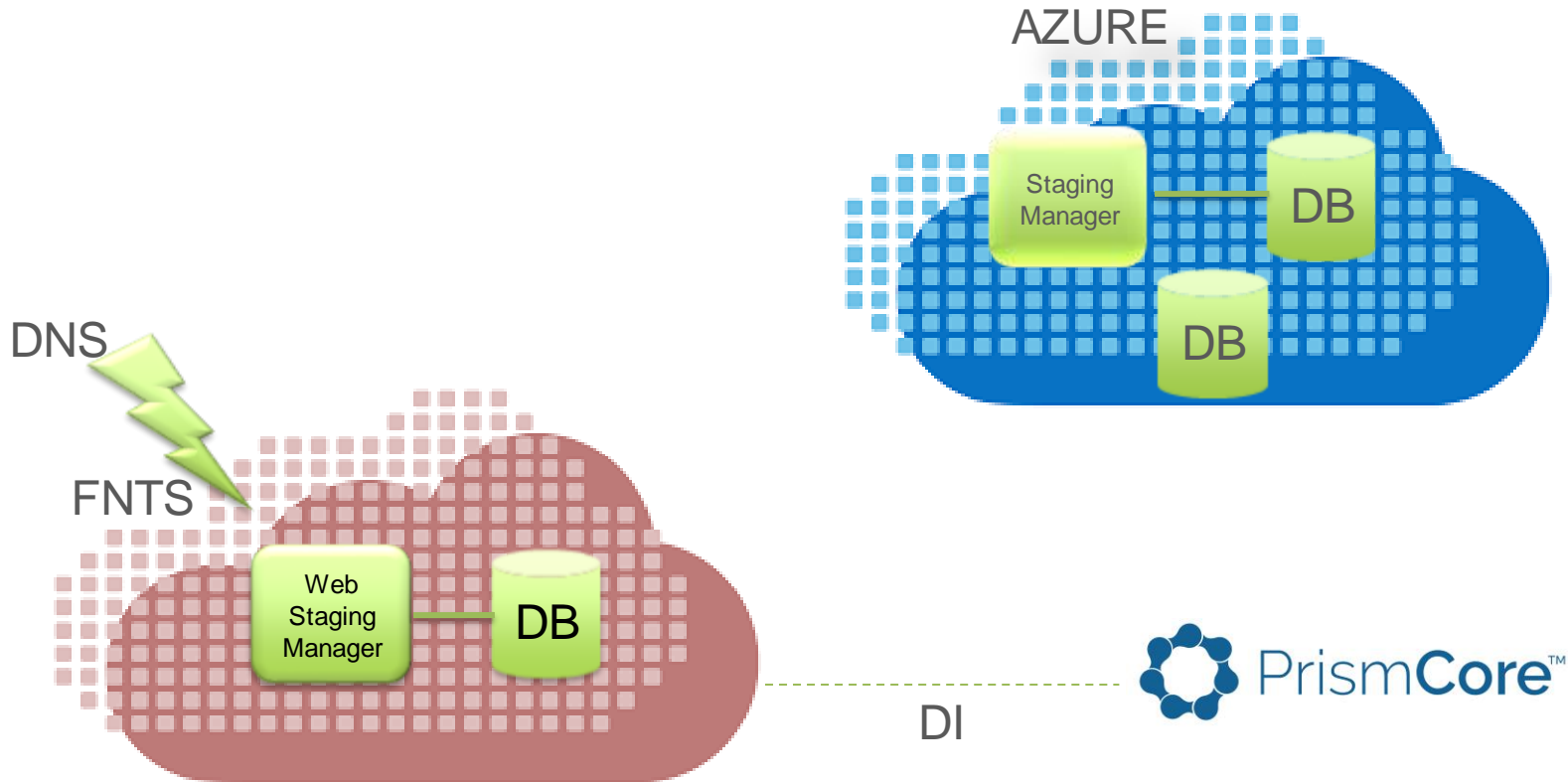
First site cutovers: April 3rd



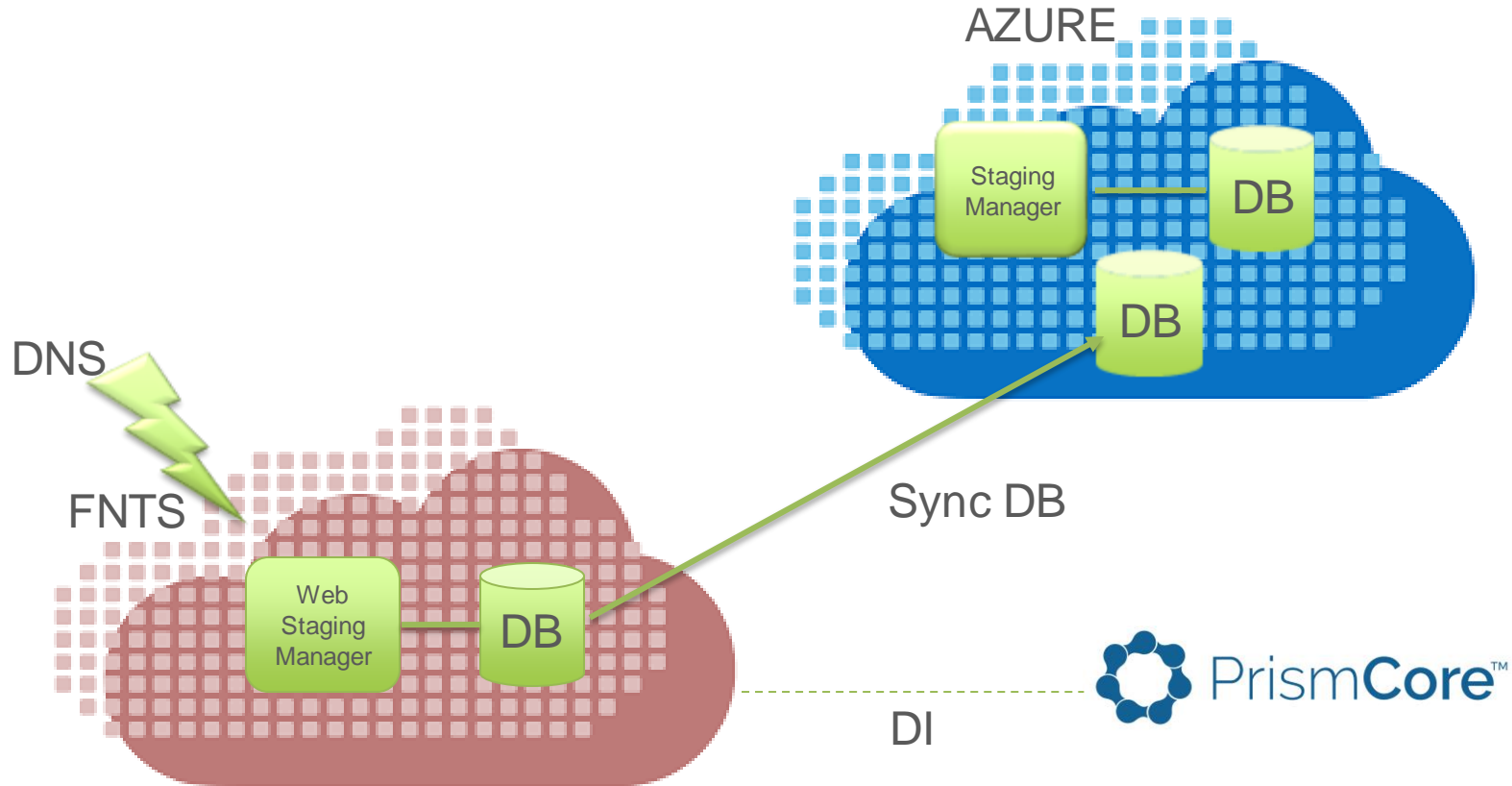
Customer Sites March 1



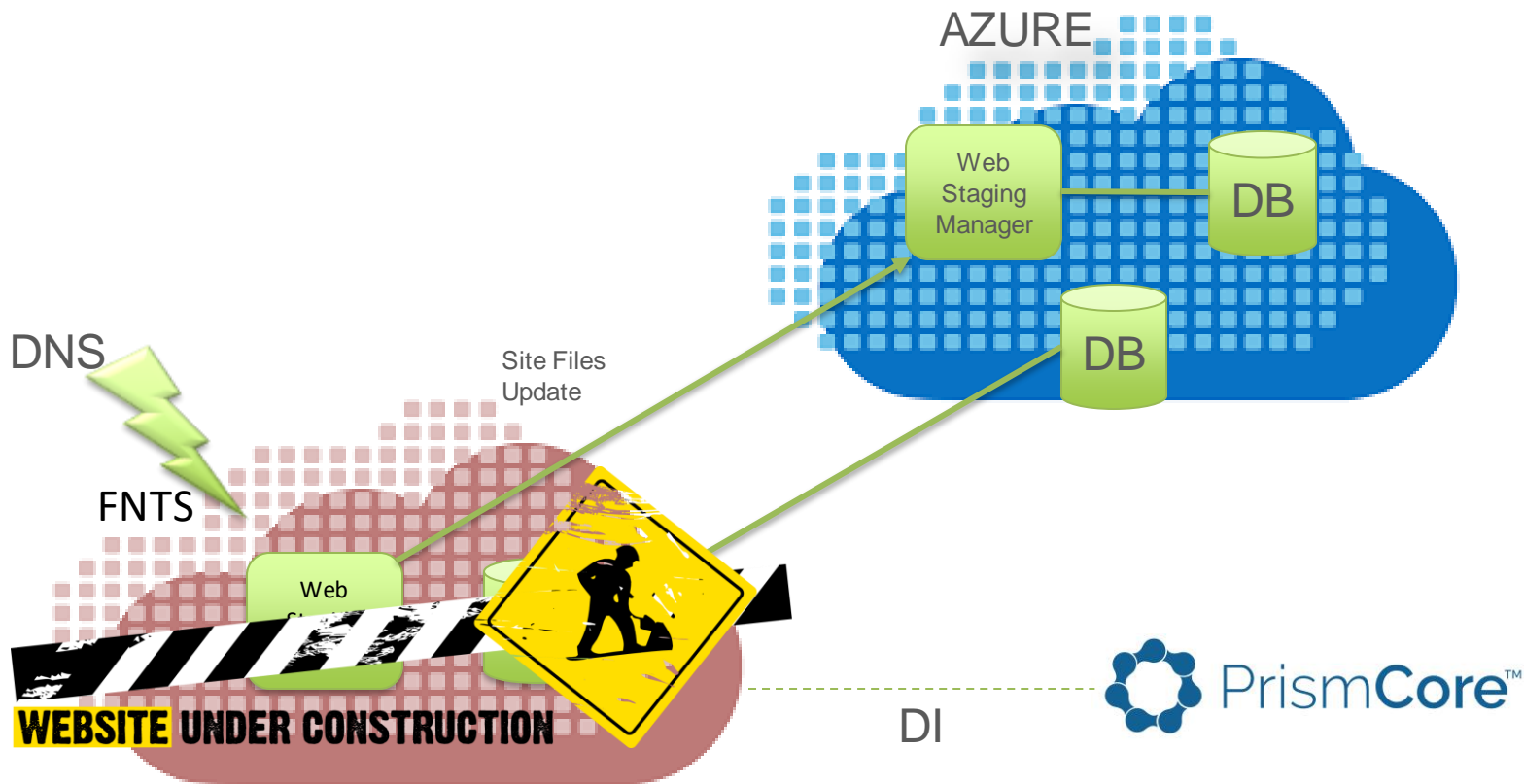
Customer Sites Today



48 Hours to Cutover



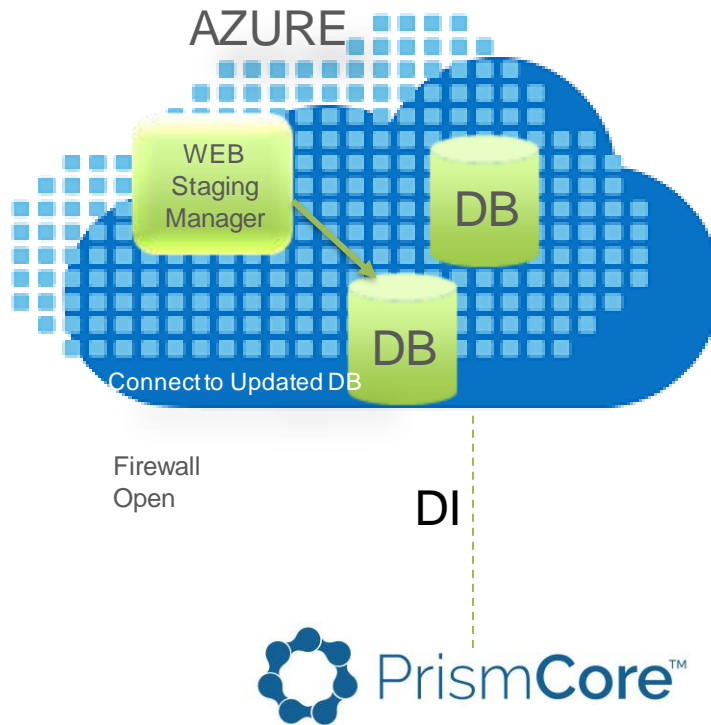
Start of Cutover



Cutover – DI Change



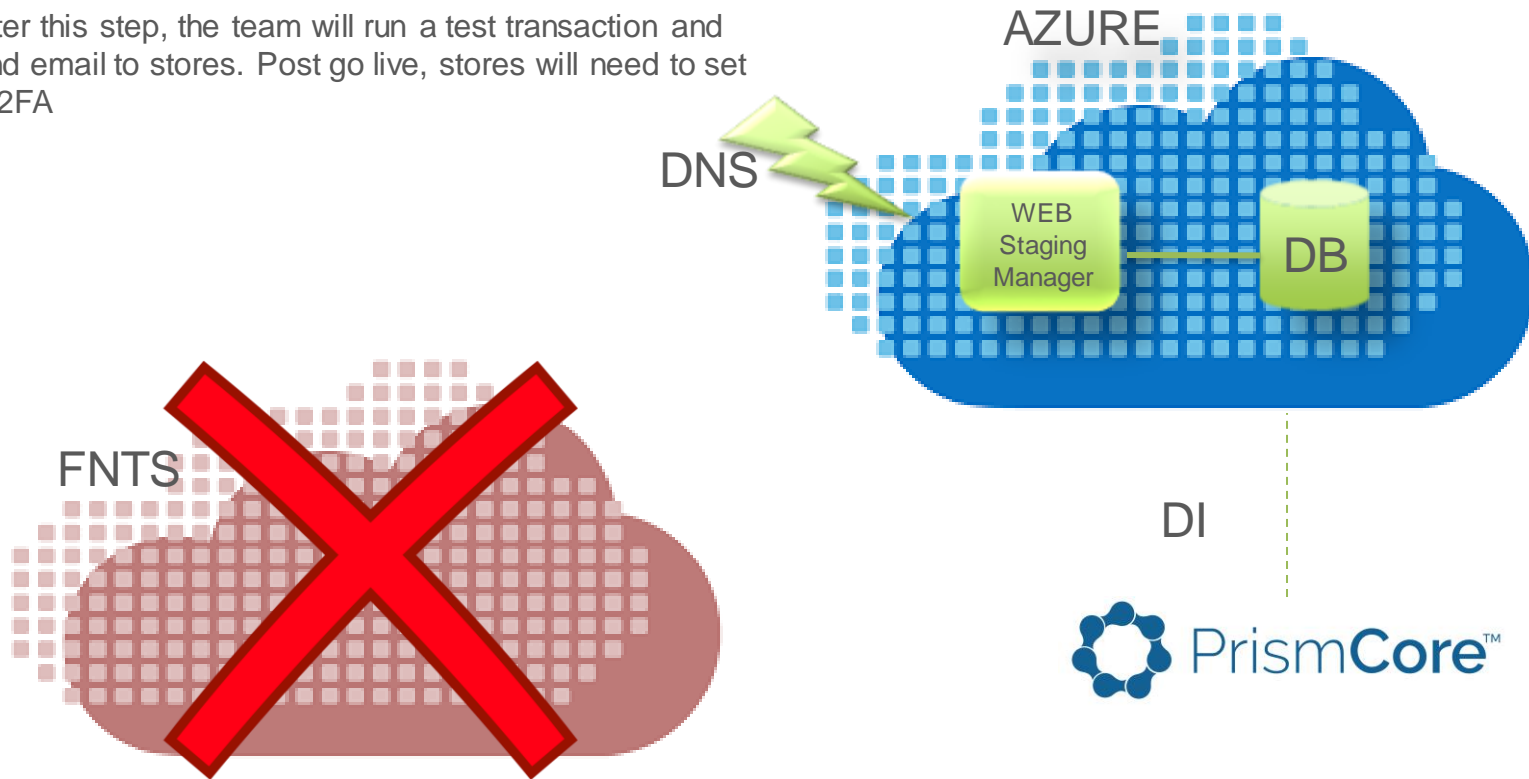
*After this step, email sent to stores who manage own DNS



Cutover – DNS Change



*After this step, the team will run a test transaction and send email to stores. Post go live, stores will need to set up 2FA



Timeline



Current Shift4
customers
cutover by
May 1

Non-Shift4
customers
cutover by
May 15

All cutovers
will be
completed
between
10AM-12PM
CST
1PM-3PM CST
3PM-5PM CST

No Changes
to current
staging site
24 hours
from your
cutover time

Unique Situations



Non-Shift4
customers

Must transition to Shift4
before your cutover

Cutover email will be sent
out according to your DNS
type

Store managed
DNS

Engage with your IT to
transition your DNS

Cutover email will be sent
out 2 weeks out, 1 week out
and day before

PrismRBS
managed DNS

PrismRBS will migrate your
DNS

Cutover email will be sent
out 1 week out and day
before

Action Items



- Review your NEW staging and Web manager site for functionally issues
- If you have not yet added an outbound firewall exception for TCP 80 (HTTP),443 (HTTPS),1443 (FileCloud) to the IP range **52.142.31.64/29 (52.142.31.64–52.142.31.71). This should only be additive. Do not remove or replace any existing rules**
- Coordinate system access with your IT for your cutover time
- Post transition you will be required to reset your 2FA
- If you have not received the informational email sent out on March 30th, please contact support@prismrbs.com ASAP!

Questions