

Mobile Toolkit and Inventory Webinar

April 15, 2020 - Q&A

QUESTION: Mobile toolkit is different from PrismMobile correct?

PrismMobile is our solution name that encompasses both the PrismMobile Toolkit and PrismMobile POS. PrismMobile supports mobile applications for both PrismPOS and PrismCore through a full-featured, cloud-based mobile device. The Mobile Toolkit provides a series of applications that are integrated to PrismCore with specific tools for:

- *Inventory levels*
- *Item information*
- *Order fulfillment*
- *Access to financial aid balances – credit limits – start & expiration dates for students*
- *Purchasing, receiving, and returns processing*
- *And More*

PrismRBS also provides a separate application to facilitate POS through the mobile device. You have the option to configure a mobile device to support both the Mobile Toolkit and POS applications.

QUESTION: Can the toolkit be installed on the mobile register iPhones?

Yes! The iPhones you're currently utilizing to process POS transactions can also be utilized to support the Mobile Toolkit. Fees may be applied to cover your unique licensing situation. Contact info@prismrbs.com for us to explore your options with you.

QUESTION: Is the mobile tool kit available to install on iPads or is this just for minis?

PrismRBS has not deployed the Mobile Toolkit to the Apple iPad environment for validation and certification at this time.

QUESTION: Our store has iPad minis, can we install the tool kit on these or do we need to purchase new hardware?

PrismRBS' agreement with Apple stipulates that vendor-owned equipment must be utilized to deploy the PrismMobile applications.

QUESTION: Are the iPad minis replacing the iPhones?

The Apple iPad Mini is our latest hardware option to support the PrismMobile environment. As new technology platforms come to market, as well as our client requests for a larger option, PrismRBS will do our best to evaluate options to meet your needs.

QUESTION: Is there a fee associated with each app? Or is there now a price for the entire mobile toolkit?

The initial fee to acquire the device and the Mobile Toolkit along with the annual maintenance fee provides you access to all of the Mobile Toolkit features.

- *For new PrismMobile clients, all mobile applications for the Toolkit and POS are included in the price.*
- *For existing PrismMobile clients, PrismRBS can verify your licensing and maintenance fees by contacting us at info@prismrbs.com.*

QUESTION: Will these slides and audio be sent out within an email?

All attendees of the Mobile Toolkit webinar will be provided with a link to the entire presentation offered on April 15, 2020 along with the Q&A's.

QUESTION: Is there a way to access Catalog Maintenance from the Mail Order Module? For example, scanning our sales floor with the toolkit to see if this item is on the website.

Currently, access to the Catalog Maintenance through the Mobile Toolkit is not available.

QUESTION: Do you have a rent to own program or a try before you buy program?

PrismRBS does not offer a rent to own or a try before you buy programs.

QUESTION: We currently use an iPhone? Is it easy to update and exchange to an iPad mini?

Due to some minor differences between the iPhone and the iPad mini, we do need to explore this adjustment individually.

As an FYI, the iPhones currently deployed include a cellular data plan whereas the iPad Mini does not. The iPad Mini includes WiFi connectivity and a SIM card slot so you can establish your own cellular data plan with your preferred provider. PrismMobile Toolkit apps do not use a cellular data plan to connect to PrismCore; PrismMobile POS can use either WiFi or cellular data to function.

Please email info@prismrbs.com so we can propose a plan specifically for you. That being said, it is not difficult to exchange the units.