

CUSTOMER KEY INFORMATION

REQUEST FORM: Pin Pad Injection

Hello!

You purchased your pin pads with Debit Key Injection included. This form will help us streamline your installation. We need to determine if your processor or merchant bank relationship already exists within our vendor partner relationships.

Note: If our vendor partner does not have the specific key that you require, please inform your processor or merchant bank that you wish to transfer your key injection relationship to ScanSource, a certified ESO, (our Key Injection and security partner).

Please complete the information below in its entirety. You'll need to contact merchant services at your bank, tell them our Encryption Services Organization (ESO) is ScanSource and they'll need the 3 digit key ID or KSI number to properly encrypt the pin pads.

Bookstore Name:

Processor Name: (e.g. FDMS, Fifth Third, Chase, Elavon, First National, etc.)

Merchant Bank Name: (e.g. Wells, BAMS, Chase, PNC, First National, etc.)

Merchant Bank Contact: (Name and Information)

Key Name & 3-Digit Key ID: A.K.A. BDK ID, or KSI or KSN (e.g. FFFFnnnnnn, or nnnnnnnnn)

If you have any questions, or need clarification please do not hesitate to reach out. We are here and happy to help you. Call Sara Hays at **402-421-0727**. To submit, email the completed form to **systemsales@PrismRBS.com** or fax to **402-421-0508**.